



## Accessibility Statement

Studfold is a privately owned family run Camping and Caravan Park located approximately 7 miles from Pateley Bridge. The Park caters for both privately owned Static Caravans and for Tents, Mobile Homes and Touring Caravans.

The Park itself is set on flat ground. Most surfaces are even. The entrance to the site is tarmac and gravel with speed ramps. The pitches are on grass. Assistance dogs are welcome on the Park and we ask that they are kept on a leash at all times to keep in line with our existing park rules.

Our Reception is open 7 days per week from 9am to 5pm. Access to Reception is by a gentle slope and a 5cm step. The reception area is small; there is limited space for wheelchair manoeuvre. Closing times vary according to the season. Visitor Information leaflets, including weather and travel information can also be located in Reception. There is a launderette on the static site (500m from the touring park) and disabled toilet and shower room on the touring site. There is a sloping concrete walkway to this facility. □ The water points and waste/, chemical toilet disposal points and dustbin areas are accessible.

We offer a variety of pitches with excellent views of the surrounding countryside; all are 10 meter pitches with ample room for parking. Additional parking is 100m from the entrance to the park on Studfold car park. There is a 5mph speed limit throughout the Park.

Unfortunately, there are very rarely local transport links to or from the Park. There is a regular bus service from Harrogate to Pateley Bridge. For further information on transport please phone the Local Tourist Information Centre at Pateley Bridge on (01423 711147).

The nearest town to the Park is Harrogate or Ripon approx 20-15 miles from the Park and provides shops, pubs and restaurants. The nearest supermarkets can be found here. Pateley Bridge provides ample grocery shops, 2 good butchers, a petrol station, doctors surgery and many fast food outlets. Please ask a member of staff for directions. There is a public telephone located at the reception to the park which accepts coins. Mobile phone networks have patchy coverage at Studfold, reception is better on the road to Lofthouse near the recycling bins!

Emergency telephone numbers and fire precautions are explained in detail on the arrival information sheet.

If further assistance is required staff will be happy to help. Ian Walker, Anne Challis, and Freda Walker can be contacted on 01423 755084 or 01423 755228 or 01423 755210

Customers with physical or learning disabilities are very welcome. If the disabilities are severe, we respectfully request that someone who can provide an appropriate level of assistance accompany the customer.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always willing to give information on any aspect of the park, if this statement does not answer your particular question. Our aim is to help in anyway that we can and if you require any assistance during your stay or whilst planning your visit we will be delighted to assist.

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